DEPARTMENT OF SOCIAL SERVICES

744 P Street, Sacramento, California 95814



June 27, 2001	REASON FOR THIS TRANSMITTAL
ALL COUNTY INFORMATION NOTICE NO. I-52-01	[] State Law Change [] Federal Law or Regulation

TO: ALL COUNTY WELFARE DIRECTORS

VOLUNTARY AGENCIES

MUTUAL ASSISTANCE ASSOCIATIONS STATE ADVISORY COUNCIL MEMEBERS

FORUM CHAIRS

COUNTY REFUGEE COORDINATORS

SUBJECT: REFUGEE PROGRAMS BRANCH WEB PORTAL

The purpose of this All County Information Notice is to increase awareness of the many resources and information available on the California Department of Social Services, Refugee Programs Branch's (RPB) Web Portal. The RPB Web Portal provides refugee program information, statistical reports, funding opportunities, library resources, crime prevention information, links to community-based refugee services as well as state and federal programs available to refugees in California, and much, much more.

The web portal has become a primary customer service channel and is updated regularly, often daily to keep refugee program providers and the refugee community abreast of current and future events, activities and funding opportunities. We post upto-date funding opportunities as they are announced in the Federal Registry as well as from other federal and state contacts. A form to e-mail page is available to allow customer feedback regarding web portal content and the RPB. Organizations on our mailing lists can make address changes online. In addition, the portal is used to provide RPB customers with the fastest and most convenient means available to access program policy, new procedures, and time limited information.

Only recently, the RPB portal was redesigned to implement the Governor's mandate for accessible web sites as well as a uniform look and feel for all State agencies' web sites. The redesign gave us the opportunity to include new features to further assist our customers obtain the resources and information they need. To see the new redesign and features, visit us on the Internet at www.dss.cahwnet.gov/refugeeprogram.

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If you have any questions regarding the RPB Web portal, please contact Phyllis Iwasaki, Manager, RPB Technical Services Bureau, at (916) 654-6379.

Sincerely,

Original signed by: Phyllis Iwasaki on 6/27/01 for

JANET SANDLIN Acting Chief Refugee Program Branch

c: CWDA